Feasibility, uptake and impact of a hospital-wide tobacco addiction treatment pathway: Results from the CURE project pilot

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Introduction

Providing comprehensive tobacco addiction treatment to smokers admitted to acute care settings represents an opportunity to realise major health resource savings and population health improvements.

Methods

The CURE project is a hospital-wide tobacco addiction treatment service piloted in Wythenshawe Hospital, Manchester, UK. The core components of the project are electronic screening of all patients to identify smokers; the provision of brief advice and pharmacotherapy by frontline staff; opt-out referral of smokers to a specialist team for inpatient behavioural interventions; and continued support after discharge.

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Results

From 01 October 2018 to 31 March 2019, 92% (13,515/14,690) of adult admissions were screened for smoking status, identifying 2,393 current smokers. Of these, 96% were given brief advice to quit by the admitting team. Through the automated 'opt-out' referral process, 61% patients completed inpatient behavioural interventions with a specialist cessation practitioner (69% within the first 48 hours of admission). Overall, 66% of smokers were prescribed pharmacotherapy. Over one in five of all smokers admitted during this pilot reported that they were abstinent from smoking 12 weeks after discharge (22%) at a cost £183 per quit.

Discussion

National implementation of this cost-effective programme would be likely to generate substantial benefits to public health.

KEYWORDS: Tobacco, smoking cessation, tobacco addiction **DOI:** 10.7861/clinmed.2019-0336

Introduction

Smoking tobacco is the single biggest cause of preventable death, disability, ill-health and social inequality in the UK.¹ Treating tobacco addiction is one of the most cost-effective health interventions the NHS can provide, delivering additional life-years at 1/25 of the cost of statin therapy in patients with coronary artery disease.² Furthermore, smoking causes a significant burden to secondary care in the NHS, costing £620 million in England alone through hospital admissions in 2015/2016. However, a hospital admission represents a unique opportunity and 'teachable moment' to treat tobacco addiction, the substantial benefits of which were demonstrated in hospitalised smokers in the Ottawa Model for Smoking Cessation (OMSC), which reported a reduction in readmission rates from 38.4% to 26.7% and a halving of mortality from 11.4% to 5.4% at 12 months.³ If the same benefits could be replicated in the NHS, the resource savings and lives saved would be highly significant. 1,4 However, current

provision of smoking cessation interventions in UK hospitals has been described as 'woefully inadequate', with roughly 5% of smokers receiving either medications or specialist support during a typical hospital admission.⁵

There is, therefore, an urgent need to implement comprehensive hospital-wide tobacco addiction treatment services that provide all smokers with evidence-based interventions to stop smoking when they are admitted to hospital. Timely access to medications and specialist support must be the cornerstone of such services, provided as an 'opt-out' model with all healthcare professionals taking responsibility for their part in the service. ^{1,6–9} We report the feasibility, uptake and impact of the first UK pilot study of such a service: the Conversation, Understand, Replace, Experts and evidence-based treatments (CURE) project in Manchester.

Methods

Study outline

The CURE project was a pilot study at Wythenshawe Hospital, part of Manchester University NHS Foundation Trust, in collaboration with the Greater Manchester Make Smoking History team and Greater Manchester Cancer (the region's Cancer Alliance). The aim of this pilot study was to assess the feasibility, uptake and impact of implementing a comprehensive 'opt-out' tobacco addiction treatment pathway for smokers admitted to Wythenshawe Hospital. The pilot study ran from 01 October 2018 to 31 March 2019. To allow for completion of the 12-week follow-up, data analysis was undertaken in August 2019 and consisted of a retrospective analysis of the data captured within the CURE forms in the hospital's electronic patient record (EPR) system.

Setting and participants

Wythenshawe Hospital is a major acute teaching hospital with approximately 900 beds, providing both district general hospital services and specialist tertiary services. Tertiary services include cardiology, cardiothoracic surgery, heart and lung transplantation, respiratory conditions, burns and plastics, cancer, and breast care services. All adult smokers admitted to Wythenshawe, excluding day-case and maternity admissions (which have separate smoking cessation services in place), were included in the pilot study.

Support and engagement

The ambition of the CURE project was to change the culture across a hospital system to view tobacco addiction as a physical disease and, therefore, ensure that all smokers have fair and equal access to the most effective treatments for their disease. The CURE project therefore adopted a whole-system approach involving a multidisciplinary project team, and based on the core components of National Institute for Health and Care Excellence PH48 guidance. ¹⁰ The first step was to secure senior project management support for the duration of the development and implementation period and establishing a project steering group including the chief executive, senior hospital management, the CURE clinical lead (respiratory physician), the CURE specialist nurse lead (pay band 7) and representatives from pharmacy, IT development, business intelligence, the education and training team, local clinical commissioning group (CCG), local general practitioners (GPs) and our Greater Manchester collaborators.

Training, protocols and workforce

To integrate the provision of brief advice and cessation pharmacotherapy into routine clinical practice the clinical team designed, filmed and edited two new e-learning modules for the CURE project: level 1, which covered the provision of brief advice to smokers in the hospital and communicating with smokers in the hospital grounds; and level 2, which provided training on the evidence base behind pharmacotherapy for tobacco addiction and on the CURE prescribing protocol. The CURE prescribing protocol was designed to classify smokers into low, moderate and high-level addiction groups and provide a specific nicotine replacement therapy (NRT) regimen for each group, with varenicline therapy as an alternative or additional treatment for all (see supplementary material S1).^{7,11–13} The clinical lead also provided a significant number of teaching sessions throughout the hospital including grand rounds, foundation year training, core medical training teaching, core surgical training teaching and departmental/ directorate teaching as well as at GP educational events with the help of CCG colleagues. CURE posters, screensavers, banner pens and reference cards (credit card sized pathways that fit into the back of identification badge holders) were designed and disseminated across the hospital. Behavioural interventions to smokers were provided by the CURE team requiring the recruitment of three additional specialist nurses (pay band 6).

Information technology

The IT development team designed, tested and implemented an electronic screening form included in the nursing admission pro forma within the hospital's EPR system, which required smoking status to be recorded within each patient record. Answering 'Yes' to the question 'Does the patient currently smoke?' automatically flagged that patient in a CURE inpatient list within the EPR system, providing a list of smokers for the specialist team to approach on an 'opt-out' basis.

Assessment and treatment

The admitting nursing and medical team are prompted in the EPR admission clerking process to provide brief advice to quit and offer NRT/varenicline at the point of admission to a ward, and to record the outcomes of these offers. All smokers were then approached by the specialist CURE team for detailed evaluation of current and former smoking history and previous quit attempts; the provision of intensive quit advice; a discussion of all treatment options for tobacco addiction; behavioural support including motivational interviewing, brief solution focus, coping strategies for triggers and cravings and active listening; and to supply any further necessary medications either via a patient group direction (PGD) for nicotine products, or a prescription via the patient's medical team for varenicline. 14 The content of this assessment is recorded within a dedicated electronic form within the EPR system, which is sent to the GP at the time of discharge as the record of this assessment and treatment plan.

Discharge pathway

At the point of discharge any patients started on tobacco addiction medications during the admission (by the medical team or by the CURE team) were provided with 7 days of medication to take home, with agreement and funding from the local CCG for further medications to be provided by the patient's GP for up to 12 weeks. All smokers seen by the specialist CURE team were offered follow-up at 2, 4 and 12 weeks post discharge, with the 4-week appointment offered as a face-to-face consultation with carbon monoxide validation of smoking status (>10 parts per million of exhaled carbon monoxide classified as a smoker) and the 2 and 12-week follow-up being telephone consultations. At the patient's request, the 4-week follow up could also be conducted by telephone. The 2, 4 and 12-week follow-up assessments were also recorded within dedicated EPR forms. The CURE pathway is summarised in Fig 1.

Assessment of feasibility, uptake and impact

We hypothesised that this pilot study would demonstrate that implementing the CURE project is feasible and would significantly improve the uptake and impact of tobacco addiction treatment and support at Wythenshawe Hospital in comparison to national UK audit data from the British Thoracic Society (BTS). We identified the following parameters as markers of feasibility, uptake and impact.

- Proportion of adult admissions that have electronic screening for smoking status completed (national performance: 73% of patients have smoking status recorded in medical notes).
- Proportion of smokers provided with brief advice at the point of admission.

- Proportion of smokers prescribed cessation pharmacotherapy during admission (national performance: 4% prescribed NRT, <1% prescribed varenicline).
- Proportion of smokers that complete inpatient behavioural interventions with a specialist smoking cessation practitioner (national performance: 6% referred to a hospital smoking cessation service).
- > Proportion of smokers that complete outpatient support and counselling following discharge.
- Quit rate at 4 and 12 weeks both in those completing follow-up and on an intention-to-treat basis (assuming that any smoker that did not complete follow-up continues to smoke).
- Cost per quit as a marker of cost-effectiveness / return on investment.

Results

Participants

During the 6 months of the pilot study (01 October 2018 to 31 March 2019) the hospital's EPR system recorded 14,690 adult admissions to Wythenshawe Hospital, excluding daycase and maternity admissions. Of these admissions the electronic screening of smoking status was completed in 92% (13,515/14,690). In those patients in whom the smoking status was completed, 18% (2,393/13,515) were identified as current smokers.

Active smoker admitted to hospital

Admitting team

- Screen the patient for smoking status and identify as 'active smoker'
- Smoking status is recorded in electronic patient record / system
- Automated referral to the CURE team completed via electronic system
- Smoker is provided with brief advice
- Smoker is classified as 'low', 'moderate' and 'high' level addiction
- Smoker is offered NRT in accordance with the treatment pathway and level of addiction (NRT started with 24 hours of admission)
- Smoker is offered varenciline in accordance with treatment pathway

Supported by CURE e-learning modules 1 and 2 providing training on VBA and prescribing pharmacotherapy for tobacco addiction

CURE team review: within 48 hours of admission

- \bullet Smoker is offered a 45 minute consultation with a specialist stop smoking practitioner
- Current NRT reviewed and amended as required
- Need for additional medications assessed (varenicline, bupropion)
- Behavioural change support and motivational interviewing
- Signposting to sources of support after discharge
- Follow-up plan agreed
- Specialist assessment sent to smoker's GP (ideally an automated process)

Discharge pathway

- 1–2 week telephone follow-up
- 4-week follow-up (face to face with CO verification of smoking status, telephone option if required)
- 10-12 week telephone follow-up

Fig 1. CURE project pathway overview.CO = carbon monoxide; GP = general

CO = carbon monoxide; GP = general practitioner; NRT = nicotine replacement therapy; VBA = very brief advice.

Interventions

At the point of admission 96% (2,308/2,393) of smokers were provided with brief advice. The admitting medical team prescribed NRT for 51% (1,224/2,393) of smokers. Through the opt-out model, all 2,393 smokers identified via the EPR screening question were referred to the specialist CURE team, and 61% (1,450/2,393; including 69% (999/1,450) of these within 48 hours of admission) accepted and completed a specialist assessment with behavioural interventions. The remaining smokers either declined the support of the specialist team or were unable to be reviewed prior to discharge. Patients who were discharged before the CURE team could see them (the CURE service was provided from Monday to Friday) were contacted by telephone where possible and offered remote behavioural interventions and pharmacotherapy advice. During the specialist assessment, the CURE team recommended 824 new medications or alterations to the medical management of tobacco addiction, with the final recommended therapies summarised in Fig 2. This included 344 additional patients being prescribed cessation pharmacotherapy that had not been prescribed any medications prior to the CURE team assessment. In total, through both the clinical teams and the CURE specialist team, 66% (1,568/2,393) of smokers were prescribed cessation pharmacotherapy, including 10% (241/2,393) that were prescribed varenicline, frequently alongside NRT.

Outcomes

Following discharge, 46% (1,105), 49% (1,179) and 33% (800) of all smokers admitted during the pilot completed follow-up at 2, 4 and 12 weeks, respectively (76%, 81% and 55% of smokers completing an inpatient CURE team assessment, respectively). At the 4-week follow-up, 495 patients reported that they had stopped smoking representing 42% of those completing follow-up at 4 weeks and 21% of the entire cohort of smokers admitted to Wythenshawe (assuming any patient not completing / lost

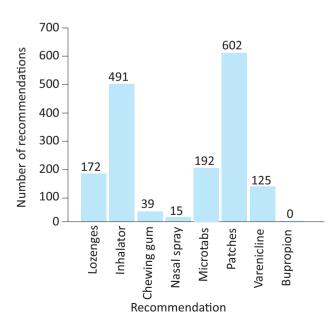


Fig 2. CURE team pharmacotherapy recommendations.

to follow-up has relapsed or continued to smoke). Validation of self-reported smoking status by exhaled carbon monoxide at 4 weeks was carried out in 398 participants that agreed to attend a face-to-face consultation, and of these 293 (12% of all smokers) recorded levels below 10 parts per million. At 12 weeks, 525 patients reported that they had stopped smoking, representing 66% of those completing follow-up at 12 weeks and 22% of the entire cohort of smokers admitted to Wythenshawe (Table 1).

Costs

Total NRT and varenicline pharmacotherapy costs for the pilot (the hospital component of treatment including the 1 week of medications post discharge) was £27,974. The staffing costs for the CURE pilot (three pay band 6 specialist nurses plus administration support) was £68,250. The total cost was £96,224 and equates to £183 per successful quit based on 525 self-reported quits at 12 weeks. Given only 59% of self-reported quitters at 4 weeks were successfully validated, a more conservative estimate is £310/quit assuming the same proportion of validated quits would be seen at 12 weeks.

The total monthly spend on smoking cessation pharmacotherapy pre- and post launch of the CURE pilot within the South Manchester CCG from January 2018 to April 2019 is provided in Fig 3. It suggests since the launch of the CURE project there has been an approximate increase in spending on tobacco addiction pharmacotherapy of £5,000–£7,500 per month.

Discussion

Key results

This paper provides the first reported evaluation of the feasibility, uptake and impact of a comprehensive smoking ascertainment and treatment pilot, based on the Ottawa model, in a UK acute medical treatment setting. The results demonstrate that introducing the CURE model of systematic smoking cessation support is feasible; 92% of adult admissions were screened for smoking status and identified 2,393 smokers in whom 96% were provided with brief advice and 66% were prescribed cessation pharmacotherapy. The pilot study demonstrated excellent uptake; 61% of smokers completed inpatient counselling and behavioural interventions with a specialist cessation practitioner, 49% completed follow-up at 4 weeks and 33% at 12 weeks. Finally, the CURE pilot was impactful; 22% of smokers were abstinent at 3 months following discharge (on an intention-to-treat basis) at a cost of £183 per quit. Therefore, the implementation of this programme achieved self-reported smoking cessation in more than one in five of all smokers admitted to the hospital. This figure suggests that if implemented nationally, this service model could generate more than 200.000 successful guits among the more than one million smokers admitted to hospitals in England each year. 15 Since this has been achieved at a cost of £183 per successful quit, a figure almost identical to the estimated cost per quit in an acute setting predicted in 2018 by the Royal College of Physicians (RCP), the CURE programme represents a highly costeffective intervention and a significant return on investment. The RCP estimated that implementing comprehensive opt-out tobacco addiction treatment services across NHS secondary care would save the NHS approximately £60 million within 1 year, but this estimate was based on uptake of treatment by 27% of smokers.¹

Table 1. Uptake and impact of the CURE pilot intervention during inpatient admission and follow-up after discharge

	Total number, n	Of all smokers, %	Number of quits, n	Quit rate, ^a % with follow-up data	Quit rate, ^b % of all smokers
All smokers	2,393	100	n/a	n/a	n/a
Completion of inpatient CURE assessment and treatment	1,450	61	n/a	n/a	n/a
Completion of 2-week follow-up post discharge	1,105	46	n/a	n/a	n/a
Completion of 4-week follow-up post discharge	1,179	49	495	42	21
Completion of 12-week follow-up post discharge	800	33	525	66	22

 $^{^{}a}$ = quit rate in those patients completing the follow-up assessment and smoking status recorded; b = quit rate as a proportion of all smokers admitted during the pilot assuming all lost to follow-up have relapsed/continued to smoke (intention-to-treat basis); n/a = n to applicable.

In the CURE pilot, 61% engaged with the service suggesting the savings to NHS may be substantially higher.

Comparison to published evidence

The CURE pilot results compare favourably to published data on smoking cessation interventions in hospital settings. A national audit of smoking cessation services and outcomes across UK hospitals, completed by the BTS in 2016, identified that in 14,750 hospital admissions 73% had smoking status recorded. This compares to 92% in the CURE pilot. The uptake of inpatient specialist counselling (61% vs 6%) and pharmacotherapy (66% vs 4%) were also significantly higher in the CURE pilot compared with this audit. A feasibility study in South Carolina has also examined the uptake of a hospital-based opt-out

tobacco addiction treatment service. ¹⁶ In this 15 month long study, 42,061 adult admissions were recorded and 8,423 smokers identified (20%). Overall 69% (5,843/8,423) of smokers were referred to the service and 33% (1,918/5,843) were approached by a cessation practitioner. Of those approached by a cessation practitioner 80% (1,535/1,918) accepted inpatient counselling though this represented 18% (1,535/8,423) of the intention-to-treat population. The main limitation of this service was having a single full-time counsellor providing the intervention. The CURE pilot funded three full-time pay band 6 specialist nurses and engaged with 61% of the intention-to-treat population. The uptake of follow-up after discharge was also higher in the CURE pilot compared with the South Carolina study (49% vs 28% at 4 weeks) as was the quit rate in the intention-to-treat population (22% vs 13.5%). Murray et al performed a randomised controlled

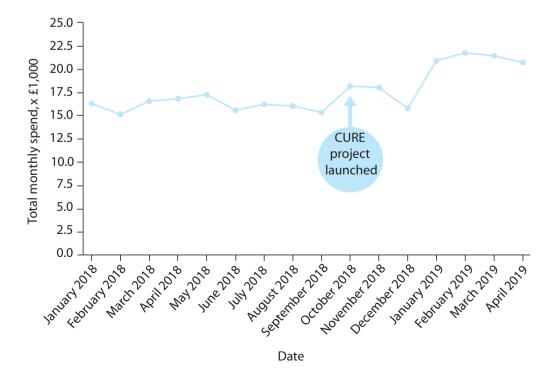


Fig 3. Impact on smoking cessation pharmacotherapy monthly spend in South Manchester CCG.

trial of a systematic opt-out offer of behavioural interventions and pharmacotherapy to inpatient smokers versus usual care across 18 medical wards of a large UK hospital.⁶ In the intervention group (264), the uptake of behavioural interventions with a trained practitioner was very similar to the CURE pilot (185/264: 70% vs. 61%). The uptake of both pharmacotherapy (133/264; 50% vs 66%) and follow-up after discharge (80/264; 31% vs 49%) was higher in the CURE pilot compared with the intervention group of the trial. In the intervention group, the 4-week intention-to-treat quit rate was 38%, dropping to 19% at 6 months, compared with 21% at 4 weeks and 22% at 12 weeks in the CURE pilot. The lower guit rates seen in the CURE project may reflect the difference in research trial outcomes and real-life service delivery. In this randomised controlled trial, 1,072 admissions were identified as current smokers in the study period, 802 were approached and 493 randomised (46%); those not entering the trial may have relevant differences to those recruited to the trial which could have an impact upon cessation success. The quit rates and uptake rates could be lower if the denominator for uptake and quit rates was all smokers admitted during the study period, as we have done in the CURE pilot results.

Comparison to the Ottawa model

The OMSC is widely referenced as an exemplar of secondary care tobacco addiction treatment and provides the foundations for the argument that replicating similar services will have significant benefits in admission savings and lives saved.⁴ In the Ottawa study, a control group of 641 inpatient smokers were compared with an intervention group of 726 inpatient smokers that were treated by the OMSC pathway, which consisted of a bedside inpatient review with a trained practitioner who completed a standardised form, recommended pharmacotherapy for the inpatient stay and hospital discharge, provided brief counselling and registered the patient with an automated voice recognition follow-up service. This follow-up service provided eight phone calls over 6 months, with relapse or low motivation triggering a telephone call from a practitioner. The study reported that in the control group, 6-month smoking status was available in 221 patients with 45 abstinent from tobacco (20.4%), while in the intervention group smoking status was available in 256 patients with 90 abstinent from tobacco (35.2%).3 However, the total number of admissions screened in the intervention group was 4,617 with 908 eligible for the study (smokers) and 726 were recruited. Therefore, the intention-to-treat quit rate at 6 months for the OMSC intervention group, using the total number of smokers admitted in the study period as the denominator and assuming those without follow-up data have relapsed to smoking (as we have reported in the CURE pilot) was 10% (90/908).

The intention-to-treat quit rate of 22% at 12 weeks in the CURE pilot is therefore encouraging and is favourable to published data outlined in this manuscript. There are a number of potential reasons behind this. CURE has a focus on ensuring all frontline clinicians, across the hospital workforce, have the confidence and competence to treat tobacco addiction and that our frontline staff are proactively prescribing medical therapy from the moment of admission. This is reflected in the high proportion of patients prescribed pharmacotherapy during the pilot. This has the benefit of addressing cravings and withdrawal symptoms early in the admission and potentially improving compliance with

the programme and doesn't rely solely on cessation practitioner delivering the intervention. The CURE pilot provided intensive support and behavioural interventions delivered by specialist nurses (pay band 6) during the inpatient stay as well as on discharge. This level of experience and nursing expertise is likely to be an important component of the pilot's success.

Limitations

There are a number of limitations to this pilot study. There is a lack of a comparator group or robust pre-programme data to compare our outcomes against and we are therefore measuring our impact against previous national audit data and published trial data. This audit and published data may not be reflective of Wythenshawe outcomes prior to CURE. Our electronic screening question for smoking status uses a very simplistic question based on selfreported status. This simplicity is helpful and efficient for our frontline staff, however, it could potentially lead to some smokers being missed. Lack of time or reluctance to discuss smoking status could potentially lead to patients reporting as an ex-smoker that may have smoked within the days preceding admission being missed by the service. Finally, we do not know if these results are replicable to other hospitals and whether the same results can be achieved. This pilot study utilised band 6 specialist nurses to deliver the service but this may not be replicable at scale and it is not known what impact a different workforce may have on outcomes. In 2020, the CURE project is launching in six additional acute hospital trusts in Greater Manchester which will yield further data about the feasibility of wider roll out and the impact of different skill sets delivering CURE.

Conclusions

We have successfully piloted a new comprehensive tobacco addiction pathway that has led to over one in five of all smokers admitted to the hospital successfully stopping smoking, and initiating a widespread change in treatment culture in relation to smoking across the hospital. The CURE pilot provides a potential model for implementation of national secondary care cessation services as outlined in *The NHS Long Term Plan*.¹⁷

Supplementary material

Additional supplementary material may be found in the online version of this article at www.rcpjournals.org/content/clinmedicine: S1 – CURE project prescribing protocol.

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