

## What you said about the last issue of *Future Hospital Journal*



**Tom Downes**  
@sheffielddoc

Current edition of @RCPLondon Future Hospital Journal focuses on Quality. Huge thank you to the contributors  
[tinyurl.com/ju9q6r6](http://tinyurl.com/ju9q6r6)

6:53 PM - 5 Oct 2016

↩️ 🔄 4 ❤️ 4



**roger kline**  
@rogerkline

@helenbevan @MaryDixonWoods Thanks Mary for a perceptive piece. And thanks Helen for circulating it

6:45 PM - 4 Oct 2016

↩️ 🔄 1 ❤️ 1



**Lilian Chiwera**  
@lilian\_chiwera

@MaryDixonWoods have to say your new paper challenged me lots. Quality in everything is always my priority but have to rethink QI approaches

10:22 PM - 8 Oct 2016

↩️ 🔄 ❤️ 1



**Tim Stokes**  
@StokesTim63

Excellent overview of #health #qualityimprovement research  
@MaryDixonWoods @Graham\_P\_Martin @RCPLondon  
[m.futurehospital.rcpjournals.org/content/3/3/19...](http://m.futurehospital.rcpjournals.org/content/3/3/19...)

7:16 PM - 3 Oct 2016

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### Does quality improvement improve quality?

Mary Dixon-Woods, RAND professor of health services research<sup>A</sup> and Graham P Martin, professor of health organisation and policy<sup>B</sup>

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#### ABSTRACT

Although quality improvement (QI) is frequently advocated as a way of addressing the problems with healthcare, evidence of its effectiveness has remained very mixed. The reasons for this are varied but the growing literature highlights particular challenges. Fidelity in the application of QI methods is often variable. QI work is often pursued through time-limited, small-scale projects, led by professionals who may lack the expertise, power or resources to instigate the changes required. There is insufficient attention to rigorous evaluation of improvement and to sharing the lessons of successes and failures. Too many QI interventions are seen as 'magic bullets' that will produce improvement in any situation, regardless of context. Too much improvement work is undertaken in isolation at a local level, failing to pool resources and develop collective solutions, and introducing new hazards in the process. This article considers these challenges and proposes four key ways in which QI might itself be improved.



**Helen Bevan**  
@helenbevan

"Must read" paper for all interested in healthcare QI: "Does quality improvement improve quality?"

[futurehospital.rcpjournals.org/content/3/3/19...](http://futurehospital.rcpjournals.org/content/3/3/19...) V

@MaryDixonWoods

7:23 PM - 3 Oct 2016 · Coventry, England

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**Newcomb Library**  
@NewcombLibrary

Does #qualityimprovement improve quality? Challenging thoughts from @MaryDixonWoods & @Graham\_P\_Martin  
[futurehospital.rcpjournals.org/cgi/content/10...](http://futurehospital.rcpjournals.org/cgi/content/10...) #QI

3:25 PM - 3 Oct 2016

↩️ 🔄 1 ❤️



**Dr Stephen T Webb**  
@stephen\_t\_webb

Setting out all the reasons why #QI needs to be top of everyone's agenda ...along with @VauxEmma & @CalumWorsley #FutureHospital @RCPLondon  
[twitter.com/vauxemma/status...](https://twitter.com/vauxemma/status...)

6:29 PM - 3 Oct 2016

↩️ 🔄 3 ❤️ 8